



EUROPEAN COMMISSION

# DOCUMENTS

## **DRAFT** **The Union's annual budget for the 2024 financial year**

*SECTION VIII*

EUROPEAN OMBUDSMAN

**EN**

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**All amounts in this budget document are expressed in euro unless otherwise indicated.**

**Budgetary remarks are only executable insofar as they do not modify or extend the scope of an existing legal base, impinge on the administrative autonomy of institutions and can be covered by available resources.**

EUROPEAN UNION

**DRAFT**  
**The Union's annual budget**  
**for the 2024 financial year**

*SECTION VIII*

EUROPEAN OMBUDSMAN

EUROPEAN OMBUDSMAN

## **INTRODUCTION DRAFT ESTIMATES EUROPEAN OMBUDSMAN FINANCIAL YEAR 2024**

*The introduction to the budget request has been provided by each Institution together with the statement of estimate for its respective budget section. In line with Article 314§1 of the TFEU, which states that: '[...] each Institution shall [...] draw up estimates of its expenditure for the following financial year. The Commission shall consolidate these estimates in a draft budget, which may contain different estimates.', the Commission has exceptionally adjusted the estimates of all Institutions. It is thus possible that figures referred to in the introduction of a specific budget section are different from those integrated into the Draft Budget.*

### **I. GENERAL PRESENTATION**

The European Ombudsman helps to support European citizenship. It does this by listening to citizens, to its stakeholders, and by working with the institutions of the European Union to help create a more accountable, transparent, ethical, and effective administration.

The Draft Budget 2024 derives from the European Ombudsman's mandate as set out in the revised Statute and from the Strategy 'Towards 2024'.

The Ombudsman's main task is to investigate complaints and conduct inquiries, including on her own-initiative, into suspected maladministration in the EU institutions, bodies, offices and agencies.

Ever-increasing public scrutiny of EU institutions' activities and the Ombudsman's determination to respond proactively to demands from the public, including where new challenges arise, such as relating to ethics, ensure the demands on the Ombudsman's staff remain high.

With the encouragement and support of the European Parliament, the Ombudsman has continued to proactively look into various issues of public importance including in the area of ethics and transparency.

### **II. PERSONNEL EXPENDITURE**

The office has 75 establishment plan posts in 2023 and does not request any additional posts in 2024. Similarly, requested appropriations concerning contract agents are stable and thus kept at a minimum level allowing the institution mainly to deal with long absences and to perform less permanent tasks.

The Office also makes every effort to allocate as many resources as possible to its core activities. This means that staff previously dealing with routine administrative tasks are increasingly empowered to deal with complaints and other tasks, including in the areas of finance and ICT security, which require versatility and involve a higher level of responsibility. This is why the estimates request the transformation of several SC posts into AST posts.

The personnel expenditure represents by far the largest share (80%) of the appropriations made available to the Ombudsman's Office. It has a direct impact on the elasticity of the overall budget and thus increases automatically as a result of the application of the Staff Regulations (automaticity of step advancements) and of the annual adjustments of salaries expected in 2023 (4,4%) and in 2024 (3,4%).

An abatement rate equal to the previous year (4%) was applied to staff salary budget based on the assumption that posts are not occupied at 100% throughout the year and not all posts are filled at the highest possible level.

### III. OPERATIONAL EXPENDITURE

The remaining 20% of the Ombudsman's budget is dedicated to operational expenditure. It has, as every year, been established according to the principle that the level of each budgetary line should systematically be submitted to close scrutiny, with an eye to generating, to the greatest extent possible, the savings necessary to finance the various additional needs and projects identified for the ensuing year.

The increase in costs as regards the operational expenditure (+ EUR 168 740) is mainly due to a factor that is beyond the Ombudsman's control. The European Ombudsman works in offices rented from the European Parliament. According to the evolution of the reference index on the basis of which they are calculated by Parliament annually, the rent and the building-related costs will increase by EUR 174 740 in 2024, while the rented space will remain the same.

It should nevertheless be underlined that the European Ombudsman has, once again, made a determined and successful effort to ensure that the increase as regards expenditure that does not relate to persons working for the institution (i.e., Titles II and III taken together) was limited. In fact, the European Ombudsman has *decreased its expenditure by EUR 54 000 under Title III*, in order to help offset the increase under Title II.

### IV. CONCLUSION

The appropriations requested for 2024 show a total of EUR 13 925 191, which represents an increase of EUR 712 744, or + 5,39% compared to the 2023 budget.

The proposed increase mainly results from the increase in salary related expenditure (+ EUR 557 141 or +4,22% compared to the 2023 budget) while the resulting additional non-salary related expenditure (excluding European Schools) amounts to EUR 147 585, i.e. an increase of 1,12% of the 2024 budget compared to the 2023 budget.

EUROPEAN OMBUDSMAN

**REVENUE****Contribution of the European Union to the financing of the expenditure of the  
European Ombudsman for the financial year 2024**

Heading	Amount
Expenditure	13 843 160
Own resources	- 1 749 224
<b>Contribution due</b>	<b>12 093 936</b>

## REVENUE

## TITLE 3

## ADMINISTRATIVE REVENUE

## CHAPTER 3 0 — REVENUE FROM STAFF

## CHAPTER 3 1 — REVENUE LINKED TO PROPERTY

## CHAPTER 3 2 — REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE

Article Item	Heading	2024 estimate	2023 estimate	2022 out-turn	% 2022/2024
	CHAPTER 3 0				
<b>3 0 0</b>	<b>Taxes and levies</b>				
3 0 0 0	Tax on remunerations	844 937	762 468	696 155,—	82,39
3 0 0 1	Special levies on remunerations	156 724	137 022	127 155,—	81,13
	<i>Article 3 0 0 — Total</i>	1 001 661	899 490	823 310,—	82,19
<b>3 0 1</b>	<b>Contributions to the pension scheme</b>				
3 0 1 0	Staff contributions to the pension scheme	747 563	707 282	628 733,—	84,10
3 0 1 1	Transfer or purchase of pension rights by staff	p.m.	p.m.	0,—	
3 0 1 2	Contributions to the pension scheme by staff on leave	p.m.	p.m.	0,—	
	<i>Article 3 0 1 — Total</i>	747 563	707 282	628 733,—	84,10
	<b>CHAPTER 3 0 — TOTAL</b>	1 749 224	1 606 772	1 452 043,—	83,01
	CHAPTER 3 1				
<b>3 1 0</b>	<b>Sale of immovable property — Assigned revenue</b>	p.m.	p.m.	0,—	
<b>3 1 1</b>	<b>Sale of other property</b>	p.m.	p.m.	0,—	
<b>3 1 2</b>	<b>Letting and subletting immovable property — Assigned revenue</b>	p.m.	p.m.	0,—	
	<b>CHAPTER 3 1 — TOTAL</b>	p.m.	p.m.	0,—	
	CHAPTER 3 2				
<b>3 2 0</b>	<b>Revenue from the supply of goods, services and work — Assigned revenue</b>				
3 2 0 2	Revenue from the supply of goods, services and work for other Union institutions, agencies and bodies — Assigned revenue	p.m.	p.m.	0,—	
	<i>Article 3 2 0 — Total</i>	p.m.	p.m.	0,—	





**TITLE 3**  
**ADMINISTRATIVE REVENUE**

**CHAPTER 3 0 — REVENUE FROM STAFF**

**3 0 0      *Taxes and levies***

3 0 0 0      Tax on remunerations

2024 estimate	2023 estimate	2022 out-turn
844 937	762 468	696 155,—

*Legal basis*

Protocol on the privileges and immunities of the European Union, and in particular Article 12 thereof.

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1).

Regulation (EEC, Euratom, ECSC) No 260/68 of the Council of 29 February 1968 laying down the conditions and procedure for applying the tax for the benefit of the European Communities (OJ L 56, 4.3.1968, p. 8).

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15), and in particular Article 10(2) and (3) thereof.

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

3 0 0 1      Special levies on remunerations

2024 estimate	2023 estimate	2022 out-turn
156 724	137 022	127 155,—

*Remarks*

The provisions concerning the temporary contribution applied until 30 June 2003. Therefore, this item is intended to record any revenue resulting from the residual amount of the temporary contribution from the salaries of Members of the Commission, officials and other servants in active employment.

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**CHAPTER 3 0 — REVENUE FROM STAFF** (*cont'd*)**3 0 0** (*cont'd*)3 0 0 1 (*cont'd*)*Legal basis*

Staff Regulations of Officials of the European Union, in particular Article 66a thereof.

Conditions of Employment of Other Servants of the European Union.

Protocol on the privileges and immunities of the European Union, and in particular Article 12 thereof.

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1).

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15), and in particular Article 10(2) and (3) thereof.

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**3 0 1 Contributions to the pension scheme**

3 0 1 0 Staff contributions to the pension scheme

2024 estimate	2023 estimate	2022 out-turn
747 563	707 282	628 733,—

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 83(2) thereof.

3 0 1 1 Transfer or purchase of pension rights by staff

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 4, Article 11(2) and (3) thereof and Article 48 of Annex VIII thereto.

**CHAPTER 3 0 — REVENUE FROM STAFF** (*cont'd*)**3 0 1** (*cont'd*)

## 3 0 1 2 Contributions to the pension scheme by staff on leave

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Legal basis*

Staff Regulations of Officials of the European Union, in particular Article 40(3) thereof.

Conditions of Employment of Other Servants of the European Union, in particular Article 17 thereof.

**CHAPTER 3 1 — REVENUE LINKED TO PROPERTY****3 1 0** *Sale of immovable property — Assigned revenue*

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This article is intended to record revenue from the sale of immovable property belonging to the institution.

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 1 1** *Sale of other property*

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This article is intended to record revenue from the sale or part-exchange of other property belonging to the institution. It also records the proceeds from the sale of vehicles, equipment, installations, materials, and scientific and technical apparatus which are being replaced or scrapped when the book value is fully depreciated.

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**CHAPTER 3 1 — REVENUE LINKED TO PROPERTY** *(cont'd)***3 1 2** *Letting and subletting immovable property — Assigned revenue*

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**CHAPTER 3 2 — REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE****3 2 0** *Revenue from the supply of goods, services and work — Assigned revenue***3 2 0 2** Revenue from the supply of goods, services and work for other Union institutions, agencies and bodies — Assigned revenue

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 2 1** *Refunds by other institutions or bodies of mission allowances — Assigned revenue*

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**CHAPTER 3 2 — REVENUE FROM THE SUPPLY OF GOODS, SERVICES AND WORK — ASSIGNED REVENUE** (*cont'd*)**3 2 2 Revenue from third parties in respect of goods, services or work — Assigned revenue**

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**CHAPTER 3 3 — OTHER ADMINISTRATIVE REVENUE****3 3 0 Repayment of amounts wrongly paid — Assigned revenue**

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 3 1 Revenue for a specific purpose (income from foundations, subsidies, gifts and bequests) — Assigned revenue**

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(2) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

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**CHAPTER 3 3 — OTHER ADMINISTRATIVE REVENUE** (*cont'd*)**3 3 3 Insurance payments received — Assigned revenue**

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 3 8 Other revenue from administrative operations — Assigned revenue**

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	1 372,—

*Remarks*

This article is intended to record other contributions and refunds in connection with the administrative operations of the institution.

In accordance with Article 21(3) of the Financial Regulation, this revenue is to be considered as assigned revenue and gives rise to the entry of additional appropriations on the lines which bore the initial expenditure giving rise to the corresponding revenue.

**3 3 9 Other revenue from administrative operations**

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	997,—

*Remarks*

This article is intended to record other revenue from administrative operations.

**TITLE 4**  
**FINANCIAL REVENUE, DEFAULT INTEREST AND FINES**

**CHAPTER 4 0 — REVENUE FROM INVESTMENTS AND ACCOUNTS**

Article Item	Heading	2024 estimate	2023 estimate	2022 out-turn	% 2022/2024
4 0 0	CHAPTER 4 0				
	<i>Revenue from investments, loans granted and bank accounts</i>	p.m.	p.m.	28,—	
	CHAPTER 4 0 — TOTAL	p.m.	p.m.	28,—	
	<b>Title 4 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	<b>28,—</b>	

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**TITLE 4**  
**FINANCIAL REVENUE, DEFAULT INTEREST AND FINES**

**CHAPTER 4 0 — REVENUE FROM INVESTMENTS AND ACCOUNTS****4 0 0** *Revenue from investments, loans granted and bank accounts*

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	28,—

*Remarks*

This article is intended to record revenue from investments, loans granted and bank and other interest on the institution's accounts.



**TITLE 6**  
**REVENUE, CONTRIBUTIONS AND REFUNDS RELATED TO UNION POLICIES**

**CHAPTER 6 6 — OTHER CONTRIBUTIONS AND REFUNDS**

Article Item	Heading	2024 estimate	2023 estimate	2022 out-turn	% 2022/2024
	CHAPTER 6 6				
<b>6 6 8</b>	<i>Other contributions and refunds — Assigned revenue</i>	p.m.	p.m.	0,—	
	CHAPTER 6 6 — TOTAL	p.m.	p.m.	0,—	
	<b>Title 6 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	<b>0,—</b>	

**TITLE 6****REVENUE, CONTRIBUTIONS AND REFUNDS RELATED TO UNION POLICIES****CHAPTER 6 6 — OTHER CONTRIBUTIONS AND REFUNDS****6 6 8** *Other contributions and refunds — Assigned revenue*

2024 estimate	2023 estimate	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This article is intended to record, pursuant to Article 21 of the Financial Regulation, any revenue not provided for in other parts of Title 6 and which is used to provide additional appropriations to finance expenditure to which this revenue is assigned.

## EXPENDITURE

## General summary of appropriations (2024 and 2023) and out-turn (2022)

Title Chapter	Heading	2024 appropriations	2023 appropriations	2022 out-turn
<b>1</b>	<b>EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION</b>			
1 0	MEMBERS OF THE INSTITUTION	496 500	511 605	481 810,60
1 2	OFFICIALS AND TEMPORARY STAFF	9 681 707	9 137 366	7 933 004,85
1 4	OTHER STAFF AND OUTSIDE SERVICES	672 500	659 700	516 020,56
1 6	OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION	345 644	343 676	305 472,05
	<b>Title 1 — Total</b>	<b>11 196 351</b>	<b>10 652 347</b>	<b>9 236 308,06</b>
<b>2</b>	<b>BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE</b>			
2 0	BUILDINGS AND ASSOCIATED COSTS	1 570 709	1 429 000	1 620 763,93
2 1	DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE	325 000	325 000	274 984,45
2 3	CURRENT ADMINISTRATIVE EXPENDITURE	509 700	510 700	474 335,09
	<b>Title 2 — Total</b>	<b>2 405 409</b>	<b>2 264 700</b>	<b>2 370 083,47</b>
<b>3</b>	<b>EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION</b>			
3 0	MEETINGS AND CONFERENCES	194 000	251 000	149 830,60
3 2	EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION	35 000	32 000	74 891,53
3 3	STUDIES AND OTHER SUBSIDIES	10 000	10 000	18 250,—
3 4	EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES	2 400	2 400	2 400,—
	<b>Title 3 — Total</b>	<b>241 400</b>	<b>295 400</b>	<b>245 372,13</b>

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Title Chapter	Heading	2024 appropriations	2023 appropriations	2022 out-turn
<b>10</b>	<b>OTHER EXPENDITURE</b>			
10 0	PROVISIONAL APPROPRIATIONS	p.m.	p.m.	
10 1	CONTINGENCY RESERVE	p.m.	p.m.	
	<b>Title 10 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	
	<b>GRAND TOTAL</b>	<b>13 843 160</b>	<b>13 212 447</b>	<b>11 851 763,66</b>

## TITLE 1

## EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION

## CHAPTER 1 0 — MEMBERS OF THE INSTITUTION

## CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
	CHAPTER 1 0				
<b>1 0 0</b>	<b>Salaries, allowances and payments related to salaries</b>				
	Non-differentiated appropriations	459 500	474 605	446 810,60	97,24
<b>1 0 2</b>	<b>Temporary allowances</b>				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
<b>1 0 3</b>	<b>Pensions</b>				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
<b>1 0 4</b>	<b>Mission expenses</b>				
	Non-differentiated appropriations	35 000	35 000	35 000,—	100
<b>1 0 5</b>	<b>Language and data-processing courses</b>				
	Non-differentiated appropriations	2 000	2 000	0,—	
<b>1 0 8</b>	<b>Allowances and expenses on entering and leaving the service</b>				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
	CHAPTER 1 0 — TOTAL	496 500	511 605	481 810,60	97,04
	CHAPTER 1 2				
<b>1 2 0</b>	<b>Remuneration and other entitlements</b>				
1 2 0 0	Remuneration and allowances				
	Non-differentiated appropriations	9 648 707	9 104 366	7 915 605,40	82,04
1 2 0 2	Paid overtime				
	Non-differentiated appropriations	3 000	3 000	0,—	
1 2 0 4	Entitlements on entering the service, transfer and leaving the service				
	Non-differentiated appropriations	30 000	30 000	17 399,45	58
	Article 1 2 0 — Total	9 681 707	9 137 366	7 933 004,85	81,94

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**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** (cont'd)**CHAPTER 1 4 — OTHER STAFF AND OUTSIDE SERVICES****CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION**

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
<b>1 2 2</b>	<b>Allowances upon early termination of service</b>				
1 2 2 0	Allowances for staff retired in the interests of the service				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
1 2 2 2	Allowances for staff whose service is terminated and special retirement scheme for officials and temporary staff				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
	Article 1 2 2 — Total	p.m.	p.m.	0,—	
	CHAPTER 1 2 — TOTAL	9 681 707	9 137 366	7 933 004,85	81,94
	CHAPTER 1 4				
<b>1 4 0</b>	<b>Other staff and external persons</b>				
1 4 0 0	Other staff				
	Non-differentiated appropriations	450 500	450 500	350 168,37	77,73
1 4 0 4	Graduate traineeships, grants and exchanges of officials				
	Non-differentiated appropriations	222 000	209 200	165 852,19	74,71
	Article 1 4 0 — Total	672 500	659 700	516 020,56	76,73
	CHAPTER 1 4 — TOTAL	672 500	659 700	516 020,56	76,73
	CHAPTER 1 6				
<b>1 6 1</b>	<b>Expenditure relating to staff management</b>				
1 6 1 0	Expenditure on recruitment				
	Non-differentiated appropriations	3 000	3 000	1 145,—	38,17
1 6 1 2	Further training				
	Non-differentiated appropriations	90 000	90 000	87 036,20	96,71
	Article 1 6 1 — Total	93 000	93 000	88 181,20	94,82

**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (*cont'd*)

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
<b>1 6 3</b>	<b><i>Measures to assist the institution's staff</i></b>				
1 6 3 0	Social welfare				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
1 6 3 1	Mobility				
	Non-differentiated appropriations	19 950	26 000	2 317,25	11,62
1 6 3 2	Social contact between members of staff and other social measures				
	Non-differentiated appropriations	7 000	7 000	4 576,60	65,38
	<i>Article 1 6 3 — Total</i>	26 950	33 000	6 893,85	25,58
<b>1 6 5</b>	<b><i>Activities relating to all persons working with the institution</i></b>				
1 6 5 0	European Schools				
	Non-differentiated appropriations	175 694	167 676	124 697,—	70,97
1 6 5 1	Crèches and childcare facilities				
	Non-differentiated appropriations	50 000	50 000	85 700,—	171,40
	<i>Article 1 6 5 — Total</i>	225 694	217 676	210 397,—	93,22
	<b>CHAPTER 1 6 — TOTAL</b>	345 644	343 676	305 472,05	88,38
	<b>Title 1 — Total</b>	<b>11 196 351</b>	<b>10 652 347</b>	<b>9 236 308,06</b>	<b>82,49</b>

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**TITLE 1****EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION****CHAPTER 1 0 — MEMBERS OF THE INSTITUTION****1 0 0 Salaries, allowances and payments related to salaries***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
459 500	474 605	446 810,60

*Remarks*

This appropriation is intended to cover salaries, allowances and other payments related to the salary of the European Ombudsman, namely the institution's contributions towards insurance against accidents and occupational disease, the institution's contributions towards sickness insurance, birth grants, allowances payable in the event of death, annual medical visits, etc.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Articles 4a, 11 and 14 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**1 0 2 Temporary allowances***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover transitional allowances, family allowances and weighting in respect of countries of residence.



**CHAPTER 1 0 — MEMBERS OF THE INSTITUTION** (*cont'd*)**1 0 2** (*cont'd*)*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1), and in particular Article 7 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**1 0 3** **Pensions***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

Retirement pensions of former European Ombudsmen, as well as the survivors' pensions of widows and orphans and the weightings applied in respect of their countries of residence, are borne by the Commission. This appropriation is intended to cover those costs that are not covered by the Commission, notably the European Ombudsman's contribution to the Union's sickness insurance scheme.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ 187, 8.8.1967, p. 1), and in particular Articles 8, 9, 15 and 18 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

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**CHAPTER 1 0 — MEMBERS OF THE INSTITUTION** (*cont'd*)**1 0 4 Mission expenses***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
35 000	35 000	35 000,—

*Remarks*

This appropriation is intended to cover travel expenses, daily subsistence allowances while on missions and additional or exceptional expenditure incurred on mission.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Article 6 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**1 0 5 Language and data-processing courses***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
2 000	2 000	0,—

*Remarks*

This appropriation is intended to cover expenses incurred in attending language courses or other professional training seminars.

**1 0 8 Allowances and expenses on entering and leaving the service***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

**CHAPTER 1 0 — MEMBERS OF THE INSTITUTION** (*cont'd*)**1 0 8** (*cont'd*)*Remarks*

This appropriation is intended to cover travel expenses due to the European Ombudsman (including his or her family) on taking up duty or leaving the institution, installation and resettlement allowances due to the European Ombudsman on taking up duty or leaving the institution and removal expenses due to the European Ombudsman on taking up duty or leaving the institution.

*Legal basis*

Regulation No 422/67/EEC, No 5/67/Euratom of the Council of 25 July 1967 determining the emoluments of the President and Members of the Commission, of the President, Judges, Advocates-General and Registrar of the Court of Justice, of the President, Members and Registrar of the General Court and of the President, Members and Registrar of the European Union Civil Service Tribunal (OJ L 187, 8.8.1967, p. 1), and in particular Article 5 thereof.

Decision 94/262/ECSC, EC, Euratom of the European Parliament of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties (OJ L 113, 4.5.1994, p. 15).

Council Regulation (EU) 2016/300 of 29 February 2016 determining the emoluments of EU high-level public office holders (OJ L 58, 4.3.2016, p. 1).

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF****1 2 0** **Remuneration and other entitlements**

## 1 2 0 0 Remuneration and allowances

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
9 648 707	9 104 366	7 915 605,40

*Remarks*

This appropriation is mainly intended to cover, for officials and temporary staff holding a post provided for in the establishment plan:

- salaries, allowances and payments related to salaries,
- insurance against sickness, accidents and occupational disease and other social security charges,
- flat-rate overtime allowances,
- miscellaneous allowances and grants,

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**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** *(cont'd)***1 2 0** *(cont'd)*1 2 0 0 *(cont'd)*

- payment of travel expenses for officials or temporary staff, their spouses and dependants from their place of employment to their place of origin,
- the impact of salary weightings applicable to remuneration and to the part of emoluments transferred to a country other than the country of employment,
- unemployment insurance for temporary staff and payments by the institution to temporary staff in order to constitute or maintain their pension rights in their countries of origin.

*Legal basis*

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

1 2 0 2 Paid overtime

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
3 000	3 000	0,—

*Remarks*

This appropriation is intended to cover the payment of overtime under the conditions set out in the legal basis.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 56 thereof and Annex VI thereto.

Conditions of Employment of Other Servants of the European Union.

1 2 0 4 Entitlements on entering the service, transfer and leaving the service

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
30 000	30 000	17 399,45

**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** (cont'd)**1 2 0** (cont'd)

1 2 0 4 (cont'd)

*Remarks*

This appropriation is intended to cover:

- travel expenses due to officials and temporary staff (including their families) entering or leaving the service or being transferred to another place of employment,
- installation/resettlement allowances and removal expenses due to officials and temporary staff obliged to change their place of residence on taking up duty, on transfer to a new place of employment and on finally leaving the institution and resettling elsewhere,
- daily subsistence allowances for officials and temporary staff who provide evidence that they must change their place of residence on taking up duty or transferring to a new place of employment,
- compensation for a probationary official who is dismissed because his or her work is obviously inadequate,
- compensation for a member of the temporary staff whose contract is terminated by the institution.

*Legal basis*

Staff Regulations of Officials of the European Union.

Conditions of Employment of Other Servants of the European Union.

**1 2 2 Allowances upon early termination of service**

1 2 2 0 Allowances for staff retired in the interests of the service

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover the allowances payable to officials:

- assigned non-active status in connection with action to reduce the number of posts in the institution,
- holding an AD 16, AD 15 or AD 14 grade post who are retired in the interests of the service.

It also covers the employer's contribution to sickness insurance and the impact of weightings applicable to these allowances.

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**CHAPTER 1 2 — OFFICIALS AND TEMPORARY STAFF** (*cont'd*)**1 2 2** (*cont'd*)1 2 2 0 (*cont'd*)*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Articles 41 and 50 thereof and Annex IV thereto.

1 2 2 2 Allowances for staff whose service is terminated and special retirement scheme for officials and temporary staff

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover:

- the allowances payable under the Staff Regulations, Regulation (ECSC, EEC, Euratom) No 3518/85 or Regulation (EC, Euratom, ECSC) No 2688/95,
- the employer's contributions towards sickness insurance for the persons in receipt of the allowances,
- the impact of the salary weightings applicable to the various allowances.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Articles 64 and 72 thereof.

Council Regulation (ECSC, EEC, Euratom) No 3518/85 of 12 December 1985 introducing special measures to terminate the service of officials of the European Communities as a result of the accession of Spain and Portugal (OJ L 335, 13.12.1985, p. 56) and Council Regulation (EC, Euratom, ECSC) No 2688/95 of 17 November 1995 introducing special measures to terminate the service of officials of the European Communities as a result of the accession of Austria, Finland and Sweden (OJ L 280, 23.11.1995, p. 1).

**CHAPTER 1 4 — OTHER STAFF AND OUTSIDE SERVICES****1 4 0** ***Other staff and external persons***

1 4 0 0 Other staff

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
450 500	450 500	350 168,37

**CHAPTER 1 4 — OTHER STAFF AND OUTSIDE SERVICES** (cont'd)**1 4 0** (cont'd)

1 4 0 0 (cont'd)

*Remarks*

This appropriation is mainly intended to cover:

- the remuneration of other staff including contract and local staff and special advisers (within the meaning of the Conditions of Employment of Other Servants of the European Union), employer's contributions to the various social security schemes and the impact of salary weightings applicable to the remuneration of these staff,
- fees of staff paid under the arrangements for the provision of services and, in special cases, the employment of temporary agency staff.

*Legal basis*

Conditions of Employment of Other Servants of the European Union.

1 4 0 4 Graduate traineeships, grants and exchanges of officials

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
222 000	209 200	165 852,19

*Remarks*

This appropriation is intended to cover:

- allowances, travel and mission expenses for trainees, and accident and sickness insurance during courses,
- expenditure arising from movements of staff between the European Ombudsman and the public sector in the Member States or other countries specified in the rules.

*Legal basis*

European Ombudsman's decision concerning traineeships and European Ombudsman's decision concerning seconded international, national and regional or local officials to the European Ombudsman's office.

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**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION****1 6 1 Expenditure relating to staff management**

## 1 6 1 0 Expenditure on recruitment

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
3 000	3 000	1 145,—

*Remarks*

This appropriation is intended to cover:

- expenditure on organising the competitions provided for in Article 3 of Decision 2002/621/EC and travel and subsistence expenses for applicants called for interviews and medical examinations,
- the costs of organising procedures for selecting officials and other staff.

In cases duly justified by operating requirements and after consulting the European Personnel Selection Office, this appropriation may be used for competitions organised by the institution itself.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Articles 27 to 31 and 33 thereof and Annex III thereto.

Decision 2002/620/EC of the European Parliament, the Council, the Commission, the Court of Justice, the Court of Auditors, the Economic and Social Committee, the Committee of the Regions and the European Ombudsman of 25 July 2002 establishing a European Communities Personnel Selection Office (OJ L 197, 26.7.2002, p. 53) and Decision 2002/621/EC of the Secretaries-General of the European Parliament, the Council and the Commission, the Registrar of the Court of Justice, the Secretaries-General of the Court of Auditors, the Economic and Social Committee and the Committee of the Regions, and the representative of the European Ombudsman of 25 July 2002 on the organisation and operation of the European Communities Personnel Selection Office (OJ L 197, 26.7.2002, p. 56).

## 1 6 1 2 Further training

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
90 000	90 000	87 036,20



**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (*cont'd*)**1 6 1** (*cont'd*)1 6 1 2 (*cont'd*)*Remarks*

This appropriation is intended to cover:

- expenditure on training for improving staff skills and the performance and efficiency of the institution,
- expenditure on transport costs, the payment of daily mission allowances and the ancillary or exceptional expenses incurred in the performance of a mission, including ancillary costs relating to tickets and reservations (other than that in Article 3 0 0).

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 24a thereof.

Conditions of Employment of Other Servants of the European Union.

**1 6 3** ***Measures to assist the institution's staff***

1 6 3 0 Social welfare

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover:

- as part of an interinstitutional policy to assist people with disabilities in the following categories:
  - officials and temporary staff in active employment,
  - spouses of officials and temporary staff in active employment,
  - all dependent children within the meaning of the Staff Regulations of Officials of the European Union,

the reimbursement, subject to budgetary ceilings and once any national entitlements granted in the country of residence or of origin have been exhausted, of non-medical expenditure that is recognised as necessary, results from disability, is duly substantiated and is not covered by the Joint Sickness Insurance Scheme,

- action taken in respect of officials and other servants in particularly difficult situations.

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**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (*cont'd*)**1 6 3** (*cont'd*)1 6 3 0 (*cont'd*)*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 9(3), third subparagraph, and Article 76 thereof.

European Ombudsman's decision of 15 January 2004 adopting the rules on social assistance to officials and other staff of the European Ombudsman's office.

1 6 3 1 Mobility

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
19 950	26 000	2 317,25

*Remarks*

This appropriation is intended to finance the scheme supporting:

- the use of sustainable multimodal transport options, including cycling, walking and public transportation, to come to work,
- the acquisition and maintenance of service bicycles, organisation of awareness raising events, etc.,

following the commitment of the institutions of the Union to reducing their CO<sub>2</sub> emissions and the Union's objectives expressed in the European Green Deal.

1 6 3 2 Social contact between members of staff and other social measures

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
7 000	7 000	4 576,60

*Remarks*

This appropriation is intended to encourage and provide financial backing for schemes to promote social contact between staff of different nationalities, for example subsidies to staff clubs, associations and cultural activities, and to make a contribution to the cost of activities organised by the staff committee (cultural, leisure activities, meals, etc.).

It also covers financial participation in interinstitutional social activities.

**1 6 5** **Activities relating to all persons working with the institution**

1 6 5 0 European Schools

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
175 694	167 676	124 697,—

**CHAPTER 1 6 — OTHER EXPENDITURE RELATING TO PERSONS WORKING WITH THE INSTITUTION** (*cont'd*)**1 6 5** (*cont'd*)1 6 5 0 (*cont'd*)*Remarks*

This appropriation is intended to cover:

- the European Ombudsman's contribution to the Type II European Schools accredited by the Board of Governors of the European Schools, or
- the reimbursement to the Commission of the contribution to the Type II European Schools accredited by the Board of Governors of the European Schools paid by the Commission in the name and on behalf of the European Ombudsman and based on a Mandate and Service agreement signed with the Commission.

It will cover the cost for children of the European Ombudsman's staff enrolled in a Type II European School.

*Legal basis*

Commission Decision C(2013) 4886 of 1 August 2013 on the putting into effect of the EU contribution paid on a pro-rata basis to schools accredited by the Board of Governors of the European Schools according to the number of children of EU staff enrolled, replacing Commission Decision C(2009) 7719 as amended by Commission Decision C(2010) 7993 (OJ C 222, 2.8.2013, p. 8).

1 6 5 1 Crèches and childcare facilities

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
50 000	50 000	85 700,—

*Remarks*

This appropriation is intended to cover the European Ombudsman's contribution to the cost of the Early Childhood Centre and other crèches and childcare facilities (to be paid to the Commission).

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## TITLE 2

## BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE

## CHAPTER 2 0 — BUILDINGS AND ASSOCIATED COSTS

## CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
	CHAPTER 2 0				
<b>2 0 0</b>	<b>Buildings</b>				
2 0 0 0	Rent				
	Non-differentiated appropriations	1 045 620	942 000	1 176 938,81	112,56
2 0 0 1	Fitting-out and installation work				
	Non-differentiated appropriations	5 000	p.m.	5 314,96	106,30
2 0 0 2	Cleaning, maintenance and energy consumption				
	Non-differentiated appropriations	195 969	195 000	152 510,16	77,82
2 0 0 3	Security and surveillance of buildings				
	Non-differentiated appropriations	324 120	292 000	286 000,—	88,24
	Article 2 0 0 — Total	1 570 709	1 429 000	1 620 763,93	103,19
	CHAPTER 2 0 — TOTAL	1 570 709	1 429 000	1 620 763,93	103,19
	CHAPTER 2 1				
<b>2 1 0</b>	<b>Equipment, operating costs and services relating to data processing and telecommunications</b>				
2 1 0 0	Purchase, servicing and maintenance of equipment and software, and related work				
	Non-differentiated appropriations	310 000	310 000	258 639,50	83,43
	Article 2 1 0 — Total	310 000	310 000	258 639,50	83,43
<b>2 1 2</b>	<b>Furniture</b>				
	Non-differentiated appropriations	3 000	3 000	6 304,87	210,16
<b>2 1 6</b>	<b>Vehicles</b>				
	Non-differentiated appropriations	12 000	12 000	10 040,08	83,67
	CHAPTER 2 1 — TOTAL	325 000	325 000	274 984,45	84,61

**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE**

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
	CHAPTER 2 3				
<b>2 3 0</b>	<b>Administrative expenditure</b>				
2 3 0 0	Stationery, office supplies and miscellaneous consumables				
	Non-differentiated appropriations	3 500	5 500	2 846,74	81,34
2 3 0 1	Postage on correspondence and delivery charges				
	Non-differentiated appropriations	2 500	3 000	3 000,—	120
2 3 0 2	Telecommunications				
	Non-differentiated appropriations	4 500	5 000	3 479,53	77,32
2 3 0 3	Financial charges				
	Non-differentiated appropriations	700	700	960,—	137,14
2 3 0 4	Other expenditure				
	Non-differentiated appropriations	3 500	3 500	2 549,26	72,84
2 3 0 5	Legal costs and damages				
	Non-differentiated appropriations	1 000	1 000	0,—	
	<i>Article 2 3 0 — Total</i>	15 700	18 700	12 835,53	81,75
<b>2 3 1</b>	<b>Translation and interpretation</b>				
	Non-differentiated appropriations	315 000	315 000	315 000,—	100
<b>2 3 2</b>	<b>Support for activities</b>				
	Non-differentiated appropriations	179 000	177 000	146 499,56	81,84
	<b>CHAPTER 2 3 — TOTAL</b>	509 700	510 700	474 335,09	93,06
	<b>Title 2 — Total</b>	<b>2 405 409</b>	<b>2 264 700</b>	<b>2 370 083,47</b>	<b>98,53</b>

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## TITLE 2

## BUILDINGS, FURNITURE, EQUIPMENT AND MISCELLANEOUS OPERATING EXPENDITURE

## CHAPTER 2 0 — BUILDINGS AND ASSOCIATED COSTS

## 2 0 0 Buildings

## 2 0 0 0 Rent

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
1 045 620	942 000	1 176 938,81

*Remarks*

This appropriation is intended to cover rent for the buildings occupied by the European Ombudsman:

- premises in Strasbourg,
- premises in Brussels.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

## 2 0 0 1 Fitting-out and installation work

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
5 000	p.m.	5 314,96

*Remarks*

This appropriation is intended to cover various kinds of fitting-out work, including in particular the installation of partitions, curtains, cables, painting, wall coverings, floor coverings, suspended ceilings and the related technical installations.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

**CHAPTER 2 0 — BUILDINGS AND ASSOCIATED COSTS** (*cont'd*)**2 0 0** (*cont'd*)

## 2 0 0 2 Cleaning, maintenance and energy consumption

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
195 969	195 000	152 510,16

*Remarks*

This appropriation is intended to cover:

- the maintenance, upkeep, operating and cleaning costs for the buildings rented by the European Ombudsman,
- water, gas, electricity and heating costs.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

## 2 0 0 3 Security and surveillance of buildings

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
324 120	292 000	286 000,—

*Remarks*

This appropriation is intended to cover security costs for the buildings occupied by the European Ombudsman.

*Legal basis*

Administrative arrangement between the European Ombudsman and the European Parliament.

**CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE***Remarks*

In connection with public procurement, the institution will consult the other institutions on the contractual terms each of them has obtained.

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**CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE** (*cont'd*)**2 1 0** **Equipment, operating costs and services relating to data processing and telecommunications**

2 1 0 0 Purchase, servicing and maintenance of equipment and software, and related work

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
310 000	310 000	258 639,50

*Remarks*

This appropriation is intended to cover expenditure on:

- the purchase, hire, servicing and maintenance of equipment and development of software,
- assistance in connection with the operation and maintenance of data-processing systems,
- data-processing operations entrusted to third parties and other data-processing service expenditure,
- purchase, hire, servicing and maintenance of telecommunications equipment and other expenditure in connection with telecommunications (transmission networks, telephone switchboards, handsets and similar equipment, fax machines, telex systems, installation costs, etc.).

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

**2 1 2** **Furniture***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
3 000	3 000	6 304,87

*Remarks*

This appropriation is intended to cover the purchase, hire, maintenance and repair of furniture, including the purchase of ergonomic furniture, the replacement of worn-out and broken furniture and office machines.

**2 1 6** **Vehicles***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
12 000	12 000	10 040,08



**CHAPTER 2 1 — DATA PROCESSING, EQUIPMENT AND FURNITURE: PURCHASE, HIRE AND MAINTENANCE** (cont'd)**2 1 6** (cont'd)*Remarks*

This appropriation is intended to cover the acquisition, maintenance, use and repair of vehicles (service cars) and the hire of cars, taxis, coaches and lorries, with or without drivers, including the necessary insurance cover and the payment of eventual fines.

**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE****2 3 0** *Administrative expenditure**Remarks*

In connection with public procurement, the institution will consult the other institutions on the contractual terms each of them has obtained.

**2 3 0 0** Stationery, office supplies and miscellaneous consumables*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
3 500	5 500	2 846,74

*Remarks*

This appropriation is intended to cover the purchase of paper, envelopes, office supplies, supplies for the print shop and reproduction workshops, etc.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

**2 3 0 1** Postage on correspondence and delivery charges*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
2 500	3 000	3 000,—

*Remarks*

This appropriation is intended to cover charges for postage, processing and delivery by the postal services or private delivery firms.

**2 3 0 2** Telecommunications*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
4 500	5 000	3 479,53

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**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE** (*cont'd*)**2 3 0** (*cont'd*)2 3 0 2 (*cont'd*)*Remarks*

This appropriation is intended to cover subscriptions and charges for cable and radio communications (fixed and mobile telephony, and television) as well as expenditure on data transmission networks and telematic services.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

2 3 0 3 Financial charges

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
700	700	960,—

*Remarks*

This appropriation is intended to cover bank charges (commission, agios and miscellaneous charges) and other financial charges, including ancillary costs for the financing of buildings.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 10 000.

2 3 0 4 Other expenditure

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
3 500	3 500	2 549,26

*Remarks*

This appropriation is intended to cover:

- insurance not specifically provided for in another item,
- miscellaneous operating expenses, such as for the purchase of railway and flight timetables and the publication of notices of sales of second-hand equipment in newspapers,
- imprest accounts in Brussels and Strasbourg.

**CHAPTER 2 3 — CURRENT ADMINISTRATIVE EXPENDITURE (cont'd)****2 3 0** (cont'd)**2 3 0 5** Legal costs and damages*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
1 000	1 000	0,—

*Remarks*

This appropriation is intended to cover:

- all costs deriving from the European Ombudsman's involvement in cases before Union and national courts, the cost of legal services, and any other legal, court or out-of-court expenses,
- damages, interest and any debts within the meaning of the Financial Regulation.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

**2 3 1** ***Translation and interpretation****Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
315 000	315 000	315 000,—

*Remarks*

This appropriation is intended to cover the cost of all supplementary services, in particular the translation and typing of the annual report and other documents, contracted and occasional interpreters and other associated costs.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

**2 3 2** ***Support for activities****Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
179 000	177 000	146 499,56

*Remarks*

This appropriation is intended to cover the global management costs payable to the European Parliament to cover the costs in staff time to the European Parliament of providing general services such as accounting, internal audit and a medical service, etc.

It is also intended to support the cost of providing the various interinstitutional services which are not already covered by another budget line.

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## TITLE 3

## EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION

## CHAPTER 3 0 — MEETINGS AND CONFERENCES

## CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
	CHAPTER 3 0				
<b>3 0 0</b>	<b>Staff mission expenses</b>				
	Non-differentiated appropriations	100 000	100 000	118 306,25	118,31
<b>3 0 2</b>	<b>Reception and representation expenses</b>				
	Non-differentiated appropriations	2 000	2 000	496,40	24,82
<b>3 0 3</b>	<b>Meetings in general</b>				
	Non-differentiated appropriations	67 000	124 000	24 823,44	37,05
<b>3 0 4</b>	<b>Internal meetings</b>				
	Non-differentiated appropriations	25 000	25 000	6 204,51	24,82
	CHAPTER 3 0 — TOTAL	194 000	251 000	149 830,60	77,23
	CHAPTER 3 2				
<b>3 2 0</b>	<b>Acquisition of information and expertise</b>				
3 2 0 0	Documentation and library expenditure				
	Non-differentiated appropriations	3 000	4 000	1 463,08	48,77
3 2 0 1	Expenditure on archive resources				
	Non-differentiated appropriations	6 000	3 000	16 000,—	266,67
	Article 3 2 0 — Total	9 000	7 000	17 463,08	194,03
<b>3 2 1</b>	<b>Production and dissemination</b>				
3 2 1 0	Communication and publications				
	Non-differentiated appropriations	26 000	25 000	57 428,45	220,88
	Article 3 2 1 — Total	26 000	25 000	57 428,45	220,88
	CHAPTER 3 2 — TOTAL	35 000	32 000	74 891,53	213,98

**CHAPTER 3 3 — STUDIES AND OTHER SUBSIDIES****CHAPTER 3 4 — EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES**

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
	CHAPTER 3 3				
<b>3 3 0</b>	<b>Studies and subsidies</b>				
3 3 0 0	Studies				
	Non-differentiated appropriations	10 000	10 000	18 250,—	182,50
3 3 0 1	Relations with national/regional ombudsmen and other similar bodies and support for activities of the European Network of Ombudsmen				
	Non-differentiated appropriations	p.m.	p.m.	0,—	
	<i>Article 3 3 0 — Total</i>	10 000	10 000	18 250,—	182,50
	CHAPTER 3 3 — TOTAL	10 000	10 000	18 250,—	182,50
	CHAPTER 3 4				
<b>3 4 0</b>	<b>Expenses relating to the European Ombudsman's duties</b>				
3 4 0 0	Miscellaneous expenses				
	Non-differentiated appropriations	2 400	2 400	2 400,—	100
	<i>Article 3 4 0 — Total</i>	2 400	2 400	2 400,—	100
	CHAPTER 3 4 — TOTAL	2 400	2 400	2 400,—	100
	<b>Title 3 — Total</b>	<b>241 400</b>	<b>295 400</b>	<b>245 372,13</b>	<b>101,65</b>

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**TITLE 3****EXPENDITURE RESULTING FROM GENERAL FUNCTIONS CARRIED OUT BY THE INSTITUTION****CHAPTER 3 0 — MEETINGS AND CONFERENCES****3 0 0 Staff mission expenses***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
100 000	100 000	118 306,25

*Remarks*

This appropriation is intended to cover expenditure on transport costs, the payment of daily mission allowances and the ancillary or exceptional expenses incurred in the performance of a mission, including ancillary costs relating to tickets and reservations.

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 5 000.

*Legal basis*

Staff Regulations of Officials of the European Union, and in particular Article 71 thereof and Articles 11, 12 and 13 of Annex VII thereto.

**3 0 2 Reception and representation expenses***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
2 000	2 000	496,40

*Remarks*

This appropriation is intended to cover the costs related to the institution's obligations concerning receptions, representation costs and the purchase of representational items offered by the European Ombudsman.

**3 0 3 Meetings in general***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
67 000	124 000	24 823,44

**CHAPTER 3 0 — MEETINGS AND CONFERENCES (cont'd)****3 0 3** (cont'd)*Remarks*

This appropriation is intended to cover the travel, subsistence and incidental expenses of experts and other persons invited to take part in committees, study groups or working meetings, as well as other connected expenditure (renting of rooms, interpretation needs, etc.).

**3 0 4** ***Internal meetings****Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
25 000	25 000	6 204,51

*Remarks*

This appropriation is intended to cover the costs related to the organisation of the internal meetings of the institution.

**CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION****3 2 0** ***Acquisition of information and expertise*****3 2 0 0** Documentation and library expenditure*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
3 000	4 000	1 463,08

*Remarks*

This appropriation is intended to cover:

- the extension and renewal of the general reference works section and keeping the library stock up to date,
- subscriptions to newspapers and periodicals and news agencies and to the publications thereof and online services, including copyright fees for the reproduction and dissemination of the above in written and/or electronic form and service contracts for press reviews and cuttings,
- subscriptions or service contracts for the supply of summaries and analyses of the content of periodicals or the storage on optical media of articles taken from such periodicals,
- utilising external documentary and statistical databases (computer hardware and telecommunications charges excepted),

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**CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION** (*cont'd*)**3 2 0** (*cont'd*)3 2 0 0 (*cont'd*)

- the purchase or hire of special library, documentation and media library materials, including electric, electronic and computer facilities and/or systems, as well as outside services for the acquisition, development, installation, use and maintenance of these facilities and systems,
- the cost of services relating to library activities, in particular in dealings with library customers (enquiries, analyses), and quality management systems, etc.,
- binding and preservation equipment and work for the library, documentation and media library,
- the purchase of dictionaries, glossaries and other works for the European Ombudsman's services.

3 2 0 1 Expenditure on archive resources

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
6 000	3 000	16 000,—

*Remarks*

This appropriation is intended to cover:

- the cost of outside services for archiving operations, including sorting, filing and refiling in the depositories, the cost of archive services, the acquisition and use of archive resources on substitute media (microfilms, discs, cassettes, etc.), the purchase, hire and maintenance of special facilities (electronic, computerised and electrical) and expenditure on publications on all media (brochures, CD-ROM, etc.),
- the cost of processing papers of the European Ombudsman accumulated in the exercise of his or her office and handed over, in the form of legal donations or legacies, to the European Parliament, to the Historical Archives of the European Union (HAEU) or to an association or foundation according to established rules.

*Legal basis*

Regulation (EC) No 1049/2001 of the European Parliament and of the Council of 30 May 2001 regarding public access to European Parliament, Council and Commission documents (OJ L 145, 31.5.2001, p. 43), and the implementing measures adopted within the European Ombudsman's office.

**3 2 1** **Production and dissemination**

3 2 1 0 Communication and publications

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
26 000	25 000	57 428,45



**CHAPTER 3 2 — EXPERTISE AND INFORMATION: ACQUISITION, ARCHIVING, PRODUCTION AND DISSEMINATION** (*cont'd*)**3 2 1** (*cont'd*)3 2 1 0 (*cont'd*)*Remarks*

This appropriation is intended to cover expenditure on publishing and information, and in particular:

- the cost of printing and reproducing, in the official languages, various publications (annual report, etc.),
- printed material (by traditional or electronic means) promoting information with regard to the European Ombudsman (publicity and measures to promote the principle of the European Ombudsman to the public at large),
- any other expenses in connection with the institution's information policy (symposia, seminars, participation in public events, etc.).

The amount of assigned revenue in accordance with Article 21(3) of the Financial Regulation is estimated at EUR 1 000.

**CHAPTER 3 3 — STUDIES AND OTHER SUBSIDIES****3 3 0** ***Studies and subsidies***

3 3 0 0 Studies

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
10 000	10 000	18 250,—

*Remarks*

This appropriation is intended to cover the financing of studies and/or surveys contracted out to qualified experts and research institutes, as well as the publication costs of such studies and associated costs.

3 3 0 1 Relations with national/regional ombudsmen and other similar bodies and support for activities of the European Network of Ombudsmen

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover expenditure committed to promoting relations and strengthening cooperation between the European Ombudsman and the national/regional ombudsmen and other similar bodies.

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**CHAPTER 3 3 — STUDIES AND OTHER SUBSIDIES** (*cont'd*)**3 3 0** (*cont'd*)3 3 0 1 (*cont'd*)

It can cover, in particular, financial contributions to projects in the fields of activity of the European Network of Ombudsmen (other than that in Item 3 2 1 0).

It is also intended to cover any contribution in relation to the European Ombudsman's visitors groups.

**CHAPTER 3 4 — EXPENSES RELATING TO THE EUROPEAN OMBUDSMAN'S DUTIES****3 4 0** ***Expenses relating to the European Ombudsman's duties***

3 4 0 0 Miscellaneous expenses

*Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
2 400	2 400	2 400,—

*Remarks*

This appropriation is intended to cover expenditure incurred owing to the special nature of the European Ombudsman's duties such as relations with the national ombudsmen and international organisations of ombudsmen and subscriptions to international organisations.

**TITLE 10**  
**OTHER EXPENDITURE**

**CHAPTER 10 0 — PROVISIONAL APPROPRIATIONS**  
**CHAPTER 10 1 — CONTINGENCY RESERVE**

Article Item	Heading	2024 appropriations	2023 appropriations	2022 out-turn	% 2022/2024
	CHAPTER 10 0	p.m.	p.m.	0,—	
	CHAPTER 10 0 — TOTAL	p.m.	p.m.	0,—	
	CHAPTER 10 1	p.m.	p.m.	0,—	
	CHAPTER 10 1 — TOTAL	p.m.	p.m.	0,—	
	<b>Title 10 — Total</b>	<b>p.m.</b>	<b>p.m.</b>	<b>0,—</b>	

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**TITLE 10**  
**OTHER EXPENDITURE**

**CHAPTER 10 0 — PROVISIONAL APPROPRIATIONS***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Legal basis*

Regulation (EU, Euratom) 2018/1046 of the European Parliament and of the Council of 18 July 2018 on the financial rules applicable to the general budget of the Union, amending Regulations (EU) No 1296/2013, (EU) No 1301/2013, (EU) No 1303/2013, (EU) No 1304/2013, (EU) No 1309/2013, (EU) No 1316/2013, (EU) No 223/2014, (EU) No 283/2014, and Decision No 541/2014/EU and repealing Regulation (EU, Euratom) No 966/2012 (OJ L 193, 30.7.2018, p. 1).

**CHAPTER 10 1 — CONTINGENCY RESERVE***Figures (Non-differentiated appropriations)*

2024 appropriations	2023 appropriations	2022 out-turn
p.m.	p.m.	0,—

*Remarks*

This appropriation is intended to cover expenditure resulting from budgetary decisions taken in the course of the financial year (expenditure that cannot be estimated).

**STAFF**  
**European Ombudsman**

Function group and grade	2024		2023	
	Permanent posts	Temporary posts	Permanent posts	Temporary posts
	AD 16	—	1	—
AD 15	3	—	1	—
AD 14	1	1	3	1
AD 13	1	2	1	1
AD 12	5	—	5	1
AD 11	1	1	2	1
AD 10	1	1	—	1
AD 9	6	1	4	1
AD 8	5	2	7	1
AD 7	2	3	4	4
AD 6	2	3	1	4
AD 5	2	2	1	1
Subtotal AD	29	17	29	17
AST 11	—	—	—	—
AST 10	—	1	—	1
AST 9	1	1	1	1
AST 8	2	1	3	1
AST 7	3	1	2	1
AST 6	3	4	2	3
AST 5	2	1	2	2
AST 4	2	1	3	1
AST 3	1	—	—	—
AST 2	—	3	—	—
AST 1	—	—	—	—
Subtotal AST	14	13	13	10
AST/SC 6	—	—	—	—
AST/SC 5	—	—	—	—
AST/SC 4	1	—	1	—
AST/SC 3	—	1	—	2
AST/SC 2	—	—	—	3
AST/SC 1	—	—	—	—
Subtotal AST/SC	1	1	1	5
<b>Total</b>	<b>44</b>	<b>31</b>	<b>43</b>	<b>32</b>
<b>Grand Total</b>	<b>75</b>		<b>75</b>	





